

**Existing and planned measures
on the promotion of racial equality**

Occupational Deafness Compensation Board

The Occupational Deafness Compensation Board (The Board) was established under the Occupational Deafness (Compensation) Ordinance to compensate persons suffering from noise-induced deafness by reason of their employment. The Board also conducts or finances educational and publicity programmes for the purpose of preventing occupational deafness (OD).

A. OD Compensation Application and Hearing Conservation Promotion

Services Concerned	<ul style="list-style-type: none">● Process and determine applications for OD compensation and enhance public awareness of hearing conservation.
Existing Measures	<ul style="list-style-type: none">● The Board provides services in Chinese and English.● Major application forms for applying compensation and Certificates of Determination are made available in both Chinese and English. Interpretation and translation services will be arranged for applicants of diverse race when necessary.
Assessment of Future Work	<ul style="list-style-type: none">● The Board will review our services rendered for applicants of diverse race from time to time and make improvements as appropriate.● The Board will collect data and statistics (non-personal data) on the use of services by people of diverse races for assessing their needs for other services.
Additional Measures Taken/To Be Taken	<ul style="list-style-type: none">● Information leaflets and pamphlets on OD compensation and hearing conservation in the following eight languages of different races (Indonesian, Nepali, Urdu, Punjabi, Tagalog, Thai, Hindi & Vietnamese) are provided online with printed copies distributed at the service counter of ODCB office.

- The Board has applied for free interpretation services of the Centre for Harmony and Enhancement of Ethnic Minority Residents (CHEER) for OD applicants and their family members who speak neither Chinese nor English. Notices in major languages of diverse race (i.e. Tagalog, Bahasa Indonesian, Thai, Hindi, Urdu, Nepali, Punjabi and Vietnamese) will be displayed in conspicuous positions inside the office to promote such service.

B. Training for Staff

Services Concerned	● To enhance our staff's awareness of racial sensitivity and their understanding of the Race Discrimination Ordinance.
Measures To Be Taken	● The Board will arrange our staff to undergo suitable training programmes provided by the Equal Opportunities Commission and relevant non-governmental organisations.

For enquiries concerning our existing and planned measures on promotion of racial equality, please contact us via the following channels -

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Occupational Deafness Compensation Board
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